



**NxtGen<sup>1</sup>**  
Infinite Datacenter

# CASE STUDY

 **PeopleStrong**



# CASE STUDY



## Business Challenge

- IT infrastructure plays a very critical role in running the business operations of PeopleStrong as their SaaS offerings are hosted on cloud platform. Scalability, security, high availability, and performance are some of the key parameters that PeopleStrong wanted to focus on to be the leader in the marketplace.
- The HR tech company was seeking for an on-demand scalable and easy to deploy infrastructure solution to cater its exceedingly growing userbase
- Further, as a product company, they were anticipating that the proposed solution should match the product agility and simultaneously they were looking for a datacenter solution that has the capability to absorb newer technologies
- They were looking for a partner who can provide them an optimized solution for hosting and testing their business-critical application while also optimizing the performance and security of their SaaS offering

## Solution deployed by NxtGen

- NxtGen provided PeopleStrong a dev environment to enable them conduct pre-production POCs, test setups of few services, users and functionalities, integration validations and change management, etc
- By leveraging NxtGen's Enterprise Cloud Services, PeopleStrong was able to reduce the size of their own data centers and eliminate their data center footprint
- This resulted in the reduction of the numbers of servers, the software cost, and the number of staff required which resulted in significant reduction of IT costs without impacting their organization's IT capabilities

## Business Outcomes

- NxtGen helped PeopleStrong in maintaining performance of their applications across a range of environmental conditions before actual production workloads were migrated
- UAT facilitated on NxtGen Cloud, helped PeopleStrong in providing a significant return on investment and increase their customer confidence through reassurance that all requirements are met.
- Critical issues were identified and removed which can later arise when least expected as the pesky bugs discovered can ruin the user experience and even render the software unusable
- Critical issues were identified and removed which can later arise when least expected as the pesky bugs discovered can ruin the user experience and even render the software unusable
- NxtGen struck the right balance between the quality of service and cost optimization and offered PeopleStrong a competitive advantage while supporting their fundamental business goals of delivering exemplary HR tech products

## Offerings by NxtGen

- NxtGen has helped PeopleStrong to setup their entire UAT (Testing Environment) which allows them to perform all the activities before going to live that would make their customer happy by ensuring the right implementation
- NxtGen helped PeopleStrong to monitor the performance for each of their client and re-assure them that the solution provided will be reliable
- NxtGen has offered Enterprise Cloud Services to PeopleStrong through which they pay as per their usage only that helped PeopleStrong to save on their cost as there was least investment in Hardware

PeopleStrong

### (Using NxtGen ECS for their UAT Environment):

- ECS - With ECS, PeopleStrong was able to reduce the size of their own datacenter or eliminate their data-center footprint altogether
- The reduction of the numbers of servers, the software cost, and the number of staff can significantly reduce IT costs without impacting an organization's IT capabilities
- UAT is important because it helps demonstrate the business functions that are operating in a manner suited to real-world circumstances and usage
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- If the expected outcome is not achieved during testing, the item will be documented and sent back to the developers for repair
- This process serves as a final check to ensure that the finished product is well built. UAT is the final test conducted before production but that does not help in eradicating the bug present in the software
- The pesky bugs discovered can ruin the user experience and even render the software unusable. Because of these high stakes, the benefits of UAT significantly outweigh the investments. UAT generally takes 5-10% of the project time, but it can save almost 30% of the total waste

## Testimony:

“ NxtGen is kind of a partner to believe in as they will stand with you for all your deliveries, and they are more like your own team ”



**SAURABH GUGNANI**  
Head IT & Security  
PeopleStrong

## About Organization

PeopleStrong is Asia's leading SaaS based HR Technology company. PeopleStrong's mobile-first, SaaS suite includes robust solutions for Human Capital Management, Talent Management, Collaboration and Payroll. The company today works with over 350 large enterprises across Asia, with over a million users on the platform. Their clients span 14 industry segments and include the likes of the Tata Group, Future Group, Minor International, True Corporation, Singlife Inspiro and many more across Asia. PeopleStrong is rated among the Top 3 (Asia Pacific) & within Top 5 (globally) rankings on Gartner's Peer Insights standing for 1000+ employee enterprises based on customer reviews. Peoplestrong offers multi-process human resource (HR) outsourcing and technology solutions. Its customers range from IT and ITES, pharmaceuticals, healthcare, education, automobiles, entertainment and media, retail, BFSI, telecom, FMCG, and manufacturing industries.